

User Manual

TMP300

Wide-range precision USB temperature sensor



Model name	Part number	Description
USB-TMP300	601220	Wide-range precision USB temperature sensor
USB-TMP300-CAL	608220	Wide-range precision USB temperature sensor – calibratable
VCP-TMP300	603220	Wide-range precision USB temperature sensor – with VCP mode
VCP-TMP300-CAL	605220	Wide-range precision USB temperature sensor – calibratable with VCP mode

HS code: 8471.60.10.50

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Compliance Certification

EU Declaration of Conformity

This declaration of conformity is issued under the sole responsibility of the manufacturer:

Dracal Technologies Inc.

A204 - 7900 Taschereau Blvd
Brossard (Quebec)
J4X 1C2 Canada

for the following product(s):

Model: TMP300

Type of Equipment: USB sensor

CE Marking: Yes

Compliance with Directives

RoHS3 Directive (2011/65/EU, 2015/863)

The USB Sensor Model TMP300 complies with the requirements of the RoHS Directive, restricting the use of hazardous substances in electrical and electronic equipment.

EMC Directive (2014/30/EU)

The USB Sensor Model TMP300 complies with the essential requirements of the EMC Directive for electromagnetic compatibility.

Technical Documentation

Dracal Technologies holds the technical documentation required by the relevant directives at the following address: compliance@dracal.com. It is available upon request to the relevant authorities.

Signed for and on behalf of:

Dracal Technologies Inc., July 2026

Ariane Garon
President
Dracal Technologies Inc.



Overview

At Dracal Technologies, we want to democratize access to precision data to engineers and scientists to ease their lives so they achieve their goals more quickly. We believe that precision data should not be compromised by ease of use.

Dracal's measuring instruments connect through a USB port. Units with the VCP option allow users to integrate sensor data without using a 3rd party software. The USB units are compatible with DracalView, the graphical software, and command-line interfaces.

The calibratable units are equipped with a 3-point user-calibration mechanism that allows the handler to align multiple instruments together precisely or to adjust the accuracy of an instrument with a more precise reference.

The TMP series are precision USB sensors. While the TMP125 is the entry-level model for in-air measurements, the TMP300 extends its measurement capabilities to liquids, while offering high accuracy and stability

Product Overview and Specifications

Product Overview

A member of the Dracal TMP series, the TMP300 is a precision temperature sensor designed to meet the needs of air and liquid temperature measurement. Featuring a stainless steel probe and a silicone cable, the TMP300 covers temperature ranges from -50 °C to 150 °C, making it the ideal solution for OEM integration into systems operating in versatile or harsh environments. Using state-of-the-art chip technology, the TMP300 delivers unparalleled resolution for your temperature readings across a broad range.

Key specifications

Temperature	
Adapter operating range	-50 °C to 150 °C
Typical accuracy	±0.101 °C
Resolution	0.001 °C

Miscellaneous

- Supply: Powered by a USB port or a powered USB HUB.
- Supported by the SensGate DAQ unit.
- Simultaneous operation of multiple Dracal sensors is supported.*

* Only limited by allowable USB topologies and OS capacity. Fifty simultaneous USB sensors have been tested under Windows 8.

Safety Guidelines

WARNING: Electromagnetic interference (EMI) may decrease the sensor's accuracy. Avoid using this device near EMI sources such as motors, high-voltage transformers, and fluorescent tubes.

WARNING: This product should not be used in applications where its failure may cause personal injury.

Installation and Setup

TIP: As for any precision measurement equipment, powering the unit at least 15 minutes before using it is advised.

Installation

- 1 Download the DracalView* software at <https://www.dracal.com/en/software/>
- 2 Follow the installer's instructions. The whole process should take less than a minute. The setup is now completed.
- 3 Insert the unit into a free USB port.

* Includes a set of command-line tools.

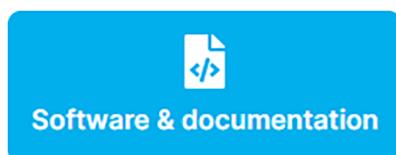
Usage Guidelines and Applications

Operation – DracalView

We recommend launching DracalView to check if the instrument is connected correctly and works as expected. Here are the main steps of the Getting Started with DracalView guide.

- 1 Connect an instrument.
- 2 Launch DracalView.
- 3 Verify the instrument appears in the Sources tab.
- 4 Modify units and decimals in the Configuration tab (Optional).
- 5 Customize the names of channels to record in the Sources tab (Optional).
- 6 Visualize data on GraphView.

Please refer to the [TMP300 page](#) for the complete guide, specifically the “Software & Documentation” tab.



Of note, to log data with DracalView, these are the remaining main steps of the Getting Started guide:

- 7 Initiate the logging task in the Logging tab.
- 8 Keep an eye on data with BigView.

Watch [an introductory video](#) for a quick overview of setting up and logging data in less than 3 minutes.



Operation – Command-line interface

The command-line tools are available with the download of DracalView. In the [Getting Started](#) guide, locate them and call the -h (help) argument, whether on a Windows, MacOS X, or Linux-based computer.

For complete documentation on how to use dracal-usb-get or dracal-sensgate-get, code examples, and integrating sensor data into LabVIEW™, [click on the relevant link](#) in the same Getting Started guide.

Briefly, to log data to a file, here is the command line:

```
dracal-usb-get -s [serial number]
-i [chosen channels] -L [location]
```

To redirect the output, give the argument -L the parameter “- ” to have a stdout output.

Operation – COM Protocol

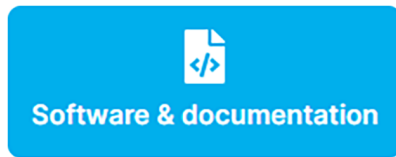
“VCP-” prefix: If present, the product is equipped with the virtual COM port (VCP) option, which allows it to be freely converted between USB and VCP modes. **It is delivered in VCP mode.**

Windows users only: DracalView and CLI tools only work when the product is in USB mode. To convert the product from VCP to USB mode, there are 2 options:

- 1 Launch the ProtocolSwitcher.exe tool located in the DracalView folder. From there, you can switch protocols with a single click.
- 2 Using the command-line tool dracal-usb-set, call `dracal-usb-set -f set_protocol VCP` and disconnect the product.

To reverse the product back to USB mode, use either the ProtocolSwitcher.exe tool or send the `PROTOCOL USB` command directly, then disconnect the product.

For additional information, please click the relevant link in the Software & Documentation section of the [TMP300 page](#).



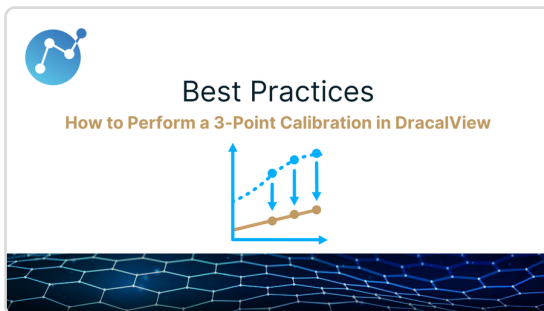
Calibration

“-CAL” suffix: If present, the product is equipped with a 3-point user-calibration mechanism.

The [Getting Started](#) guide for calibration is summarized as follows:

- 1 Determine the calibration points.
- 2 Perform the calibration using DracalView or dracal-usb-cal.

A comprehensive video tutorial on the best practices for calibrating instruments using DracalView can be found [here](#).



The Getting Started guide for successful calibration, mentioned in this section, provides many tips and complementary documentation.

Care, Storage, and Recalibration

Care

Use within the specifications available in the [TMP300 datasheet](#).

NOTE: Note that this product is not waterproof and requires protection if contact with water is possible.

Storage

Store within the housing temperature and humidity ranges specified in the [TMP300 datasheet](#).

Recalibration

Dracal's measuring instruments are factory-calibrated. It is possible to purchase a calibration certificate traceable to the SI along with the instrument and receive a calibrated instrument. An ISO17025-accredited laboratory performs this calibration.

If the instrument has a “-CAL” suffix, it can be adjusted for accuracy during the calibration.

The long-term drift of the TMP300 is ± 0.008 °C per year. Therefore, depending on the user's application, an adjustment might be required more frequently.

Troubleshooting Guide and Support

Troubleshooting

TIP: Avoid installing the sensor in a location where strong vibration is likely to occur. Strong vibrations may cause slight inaccuracies in the reading.

Feel free to browse the website's Resources section for any supplementary information. Here are interesting articles:

- [Most frequent questions about Dracal](#)
- [Top challenges and their solutions](#)
- [FAQs about calibration and recalibration](#)

Support

Dracal Technologies has a dedicated email address for support: support@dracal.com.

As customer satisfaction is a priority, someone (an actual human!) will respond within 24 hours.

Return Process and Warranty Information

Return Process

If a customer experiences issues with a Dracal sensor, they can contact support@dracal.com and explain their problem. In most cases, there will be an easy solution.

In the rare event of a faulty instrument under warranty, Dracal Technologies will proceed to a replacement upon evaluating the situation. The procedure will be explained through email once the customer advises support@dracal.com.

Warranty

The complete warranty can be found on Dracal Technologies' website [here](#). Briefly, Dracal Technologies only warrants to the original product purchaser for 36 months (3 years) from the delivery date.

Accessories and Peripherals

To use Dracal Technologies' complete DAQ solution, the user must download the software on a computer with a USB port.

Aside from sensors, Dracal Technologies offers a remote data logging station: the [SensGate](#). Both a Wi-Fi/Ethernet gateway for Dracal's sensors and a data logger, it fulfills the needs of customers requiring a remote solution to precision data acquisition.

Disassembly and Environmental Considerations

Disassembly Instructions

- 1 Turn Off Power: Before disassembling the USB sensor, ensure it is disconnected from any USB port.
- 2 Remove External Connections: Unplug any cables connected to the USB sensor.
- 3 Identify Screws and Fasteners: Locate and identify any screws or fasteners securing the casing of the USB sensor.
- 4 Separate Casing: Gently separate the casing; be careful about damaging internal components. If resistance is encountered, recheck for any overlooked screws.
- 5 Document Component Positions: Before further disassembly, document the positions of internal components for ease of reassembly.
- 6 Handle Components with Care: Handle internal components carefully to avoid electrostatic discharge and damage. Use an ESD (Electrostatic Discharge) mat or wrist strap if available.
- 7 Follow Reverse Order for Reassembly: When reassembling the USB sensor, follow the disassembly steps in reverse order, ensuring components are correctly positioned and secured.

Environmental Considerations

- 1 Recycling Recommendations: Dispose of components and packaging materials in accordance with local recycling regulations. Check with local authorities for proper e-waste disposal facilities.
- 2 Reuse Opportunities: Consider reusing components or donating functional parts to minimize environmental impact.
- 3 Minimize Energy Consumption: Power down or disconnect the USB sensor when not in use to minimize energy consumption.

RoHS Compliance

Our USB sensors adhere to RoHS (Restriction of Hazardous Substances) directives, ensuring they are free from harmful substances such as lead, mercury, and cadmium.

REACH Compliance

These USB sensors comply with REACH (Registration, Evaluation, Authorization, and Restriction of Chemicals) regulations, meeting European safety and environmental impact standards.

Document Revision History

Version 1.0

2026-08-14

Creation of the User Manual.



✉ info@dracal.com

🌐 dracal.com

📞 +1 450.812.8612

📍 **Dracal Technologies Inc.**

A204 - 7900 Taschereau Blvd
Brossard (Quebec)
J4X 1C2 Canada