

# User Manual

## RTD300

High-Precision USB Adapter  
for 2/3-Wire RTD Probe



| Model name     | Part number | Description  |
|----------------|-------------|--|
| USB-RTD300     | 601048      | High-precision USB adapter for 2/3-wire RTD probe                              |
| USB-RTD300-CAL | 608048      | High-precision USB adapter for 2/3-wire RTD probe – calibratable               |
| VCP-RTD300     | 603048      | High-precision USB adapter for 2/3-wire RTD probe – with VCP mode              |
| VCP-RTD300-CAL | 605048      | High-precision USB adapter for 2/3-wire RTD probe – calibratable with VCP mode |

HS code: 8471.60.10.50

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# Compliance Certification

## EU Declaration of Conformity

This declaration of conformity is issued under the sole responsibility of the manufacturer:

**Dracal Technologies Inc.**

A204 - 7900 Taschereau Blvd  
Brossard (Quebec)  
J4X 1C2 Canada

for the following product(s):

**Model:** RTD300

**Type of Equipment:** USB sensor

**CE Marking:** No

### Compliance with Directives

**RoHS3 Directive (2011/65/EU, 2015/863)**

The USB Sensor Model RTD300 complies with the requirements of the RoHS Directive, restricting the use of hazardous substances in electrical and electronic equipment.

### Technical Documentation

Dracal Technologies holds the technical documentation required by the relevant directives at the following address:  
[compliance@dracal.com](mailto:compliance@dracal.com).

It is available upon request to the relevant authorities.

Signed for and on behalf of:

Dracal Technologies Inc., January 2024



Ariane Garon

President

Dracal Technologies Inc.



## Overview

At Dracal Technologies, we want to democratize access to precision data to engineers and scientists to ease their lives so they achieve their goals more quickly. We believe that precision data should not be compromised by ease of use.

Dracal's measuring instruments connect through a USB port. Units with the VCP option allow users to integrate sensor data without using a 3rd party software. The USB units are compatible with DracalView, the graphical software, and command-line interfaces.

The calibratable units are equipped with a 3-point user-calibration mechanism that allows the handler to align multiple instruments together precisely or to adjust the accuracy of an instrument with a more precise reference.

The RTD series are USB adapters for Pt100 RTD probes, Class AA (1/3 DIN) or less. Connect any suitable probe to the adapter to measure temperature with outstanding precision. The RTD300 comes with a polarized 3-pin connector that facilitates connection and disconnection of the probe. The RTD300 is the simplest and most accurate way to collect temperature data with an RTD probe.

# Product Overview and Specifications

## Product Overview

The RTD300 is a high-precision USB adapter designed for use with 2- or 3-wire 100-ohm Pt100 RTD probes. Built with a 24-bit data converter, the RTD300 offers unmatched precision and resolution for temperature measurements. With a sampling rate of up to 10 samples per second, the RTD300 enables rapid and precise data capture. It compensates for errors introduced by the length of a 3-wire probe cable, up to 30 meters, and reduces electronic noise with sophisticated built-in digital filters. Sensors connect easily using a standard 3-pin mini RTD connector. Its compact USB key form factor allows for easy integration in space-constrained applications.

## Key specifications

| Temperature                        |                   |
|------------------------------------|-------------------|
| Adapter operating range            | -200 °C to 800 °C |
| Typical accuracy (excluding probe) | ±0.005 °C         |
| Resolution                         | 0.0001 °C         |

## Miscellaneous

- Pre-wired Pt100 probe available: RTD-PT100-SIL-B.
- Supply: Powered by a USB port or a powered USB HUB.
- Operating temperature range: -20 °C to 60 °C.
- Supported by the SensGate DAQ unit.
- Simultaneous operation of multiple Dracal sensors is supported.\*

\* Only limited by allowable USB topologies and OS capacity.  
Fifty simultaneous USB sensors have been tested under Windows 8.

# Safety Guidelines

**WARNING:** Electromagnetic interference (EMI) may decrease the sensor's accuracy. Avoid using this device near EMI sources such as motors, high-voltage transformers, and fluorescent tubes.

**WARNING:** This product should not be used in applications where its failure may cause personal injury.

## Installation and Setup

**TIP:** As for any precision measurement equipment, powering the unit at least 15 minutes before using it is advised.

### Installation

- 1 Download the DracalView\* software at <https://www.dracal.com/en/software/>
- 2 Follow the installer's instructions. The whole process should take less than a minute. The setup is now completed.
- 3 Insert the unit into a free USB port.

\* Includes a set of command-line tools.

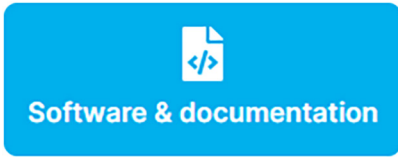
## Usage Guidelines and Applications

### Operation – DracalView

We recommend launching DracalView to check if the instrument is connected correctly and works as expected. Here are the main steps of the Getting Started with DracalView guide.

- 1 Connect an instrument.
- 2 Launch DracalView.
- 3 Verify the instrument appears in the Sources tab.
- 4 Modify units and decimals in the Configuration tab (Optional).
- 5 Customize the names of channels to record in the Sources tab (Optional).
- 6 Visualize data on GraphView.

Please refer to the [RTD300](#) page for the complete guide, specifically the “Software & Documentation” tab.



Of note, to log data with DracalView, these are the remaining main steps of the Getting Started guide:

- ⑦ Initiate the logging task in the Logging tab.
- ⑧ Keep an eye on data with BigView.

Watch an [introductory video](#) for a quick overview of setting up and logging data in less than 3 minutes.



## Operation – Command-line interface

The command-line tools are available with the download of DracalView. In the [Getting Started](#) guide, locate them and call the -h (help) argument, whether on a Windows, MacOS X, or Linux-based computer.

For complete documentation on how to use dracal-usb-get or dracal-sens-gate-get, code examples, and integrating sensor data into LabVIEW™, click on the relevant link in the same Getting Started guide.

Briefly, to log data to a file, here is the command line:

```
dracal-usb-get -s [serial number]
-i [chosen channels] -L [location]
```

To redirect the output, give the argument -L the parameter “- ” to have a stdout output.

# Operation – COM Protocol

“VCP-” *prefix*: If present, the product is equipped with the virtual COM port (VCP) option, which allows it to be freely converted between USB and VCP modes. **It is delivered in USB mode.**

To convert the product from USB to VCP mode,

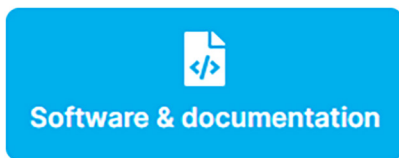
- 1 Open a command-line terminal.
- 2 Call “dracal-usb-set -f set\_protocol VCP” and disconnect the product.

To reverse the product back to USB mode,

Send the “PROTOCOL USB” command and disconnect the product.

Please note that under Windows, once an instrument is converted to VCP, it is not recognizable by DracalView and the command-line tools.

For additional information, please click the relevant link in the Software & Documentation section of the [RTD300](#) page.



## Calibration

“-CAL” *suffix*: If present, the product is equipped with a 3-point user-calibration mechanism.

The [Getting Started](#) guide for calibration is summarized as follows:

- 1 Determine the calibration points.
- 2 Perform the calibration using DracalView or dracal-usb-cal.

A comprehensive video tutorial on the best practices for calibrating instruments using DracalView can be found [here](#).



The Getting Started guide for successful calibration, mentioned in this section, provides many tips and complementary documentation.

# Care, Storage, and Recalibration

## Care

Use within the specifications available in the [RTD300 datasheet](#).

**NOTE:** Note that this product is not waterproof and requires protection if contact with water is possible.

## Storage

Store within the housing temperature and humidity ranges specified in the [RTD300 datasheet](#).

## Recalibration

Dracal's measuring instruments are factory-calibrated. It is possible to purchase a calibration certificate traceable to the SI along with the instrument and receive a calibrated instrument. An ISO17025-accredited laboratory performs this calibration.

If the instrument has a "-CAL" suffix, it can be adjusted for accuracy during the calibration.

The long-term drift of the RTD300 is  $\pm 0.008$  °C per year. Therefore, depending on the user's application, an adjustment might be required more frequently.

# Troubleshooting Guide and Support

## Troubleshooting

**TIP:** Avoid installing the sensor in a location where strong vibration is likely to occur. Strong vibrations may cause slight inaccuracies in the reading.

Feel free to browse the website's Resources section for any supplementary information. Here are interesting articles:

- [Most frequent questions about Dracal](#)
- [Top challenges and their solutions](#)
- [FAQs about calibration](#)

## Support

Dracal Technologies has a dedicated email address for support: [support@dracal.com](mailto:support@dracal.com).

As customer satisfaction is a priority, someone (an actual human!) will respond within 24 hours.

# Return Process and Warranty Information

## Return Process

If a customer experiences issues with a Dracal sensor, they can contact [support@dracal.com](mailto:support@dracal.com) and explain their problem. In most cases, there will be an easy solution.

In the rare event of a faulty instrument under warranty, Dracal Technologies will proceed to a replacement upon evaluating the situation. The procedure will be explained through email once the customer advises [support@dracal.com](mailto:support@dracal.com).

## Warranty

The complete warranty can be found on Dracal Technologies' website [here](#). Briefly, Dracal Technologies only warrants to the original product purchaser for 36 months (3 years) from the delivery date.

## Accessories and Peripherals

To use Dracal Technologies' complete DAQ solution, the user must download the software on a computer with a USB port.

Aside from sensors, Dracal Technologies offers a remote data logging station: the [SensGate](#). Both a Wi-Fi/Ethernet gateway for Dracal's sensors and a data logger, it fulfills the needs of customers requiring a remote solution to precision data acquisition.

## Disassembly and Environmental Considerations

### Disassembly Instructions

- 1 Turn Off Power: Before disassembling the USB sensor, ensure it is disconnected from any USB port.
- 2 Remove External Connections: Unplug any cables connected to the USB sensor.
- 3 Identify Screws and Fasteners: Locate and identify any screws or fasteners securing the casing of the USB sensor.

- ④ **Separate Casing:** Gently separate the casing; be careful about damaging internal components. If resistance is encountered, recheck for any overlooked screws.
- ⑤ **Document Component Positions:** Before further disassembly, document the positions of internal components for ease of reassembly.
- ⑥ **Handle Components with Care:** Handle internal components carefully to avoid electrostatic discharge and damage. Use an ESD (Electrostatic Discharge) mat or wrist strap if available.
- ⑦ **Follow Reverse Order for Reassembly:** When reassembling the USB sensor, follow the disassembly steps in reverse order, ensuring components are correctly positioned and secured.

## Environmental Considerations

- ① **Recycling Recommendations:** Dispose of components and packaging materials in accordance with local recycling regulations. Check with local authorities for proper e-waste disposal facilities.
- ② **Reuse Opportunities:** Consider reusing components or donating functional parts to minimize environmental impact.
- ③ **Minimize Energy Consumption:** Power down or disconnect the USB sensor when not in use to minimize energy consumption.

## RoHS Compliance

Our USB sensors adhere to RoHS (Restriction of Hazardous Substances) directives, ensuring they are free from harmful substances such as lead, mercury, and cadmium.

## REACH Compliance

These USB sensors comply with REACH (Registration, Evaluation, Authorization, and Restriction of Chemicals) regulations, meeting European safety and environmental impact standards.

## Document Revision History

**Version 1.0**  
**2024-02-08**

Creation of the User Manual.



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